

Frequently Asked Questions

Q: May I pay the annual fee later?

A: No. Required payments, all required documents, and all vehicles must be brought in for inspection within the assigned re-decal period to avoid late fees.

Q: May I have my decals mailed to me?

A: No. We must visually inspect each vehicle in your fleet every year that we re-decal.

Q: When do I have to pay late fees?

A: After your assigned re-decal period has passed. If you have not paid your Annual Fees (past annual & late fees if applicable) and if you have not re-decaled your entire fleet you must pay \$20 per month every month until everything is complete. We will not process any transactions until all fees have been paid.

Q: May I mail in my paperwork and payment?

A: Yes, but the vehicles in your fleet must be brought to the Ground Transportation Permit Office for visual inspection & re-decal before the end of the assigned re-decal period for your company. Otherwise a late fee will be applied every month until the fleet is completely re-decaled.

Q: May I submit my annual payment and bring my vehicles before my assigned re-decal period?

A: Yes. The basic annual fee is \$150 per company. Contact the Ground Transportation Permits Office if you think you have not paid for last year and we will check your company status.

Q: I have current insurance so why is my insurance “Not Approved”?

A: You may have insurance but possibly have not had your insurance agent/broker submit proof of your insurance to LAWA Risk Management. Contact the Ground Transportation Permits Office to check your insurance status.